

## Terms of sales 1/2 – Villa les Palmes Cannes

### Politique de paiement

30 % of the total amount is due for deposit by creditcard. The payment of the balance is made on the arrival date.

In case of arrival outside expecting hours, the payment must be done before the arrival.

The city tax of € 1,60 per person per night is not included in the total amount of the reservation (children and kids under the age of 18 are exempted)

### Politique de prix

The price is shown in Euro, but NOT subject to VAT. The rental price includes heating/air conditioning, water, electricity, 2 towels per person, beds are prepared for the arrival and final cleaning. The cleaning is included in the price when the tenant leaves the apartment in a correct state ; if it is not we charge a certain amount for cleaning depending on the size of your accommodation, expressed on the rental contract.

The tourist tax will be paid directly on arrival and is calculated per person/day.

An inventory is available in each apartment. A check-in schedule must be signed on arrival by the customer.

In the event of changes to the calendar of conferences and exhibitions in Cannes, the rental price may be adjusted according to conference prices.

In this case the person who has reserved the apartment will have the possibility of accepting the alteration or cancelling the reservation free of charges.

### Réservation

Booking is considered definitive after the payment of the 30 % deposit of the total amount or full payment during the reservation process (Visa, Mastercard or bank transfer).

The eventual balance must be paid upon the arrival date. Or it is possible to pay the full payment before the arrival if the client wishes it.

### Conditions d'annulation

If cancelled or modified up to 25 days before date of arrival, no fee will be charged.

If cancelled or modified later or in case of no-show, **the total price of the reservation will be charged.**

After keys have been exchanged no money will be refunded in the event of early departure for any reason (including force majeure), lesser motives or personal reasons. The person renting this apartment may choose to insure against this eventuality with any company he/she chooses, which will act as a guarantee for the reimbursement clause.

Given the COVID 19 health crisis, the VILLA LES PALMES residence does not accept any reservations beyond 3 months, from the date requested by the customer, or the reservation platform.

### Arrivées/départs

**Check-in must be done between 16:00 and 19:00 from Monday to Friday – outside these hours, please contact the residence to arrange your check-in.** We will send you some very easy instructions before your arrival to explain you how to get the keys.

Check-out must be done between 9:00 and 12:00, except particular agreement.

### Garantie

The credit card used for the deposit of 30% is also a guarantee for the reservation. . You have until 25 days before your arrival to cancel your reservation free of charge. After this deadline, we grant us the right to ask a pre-authorization to your bank for the balance of the total amount of your reservation. This pre-authorization will be closed on your arrival day. Please remember that the pre-authorization is not a payment form but it serves only to secure us in case of no show or late cancellation.

The caution of 500€ (per apartment) guarantee any damages in the apartment, will be replaced by a simple pre-authorization made on the arrival day, and which will be cancelled after the inspection of the

apartment if any damages has been noticed. This process can be replaced by any particular agreements between the residence and the client on the arrival day.

## Terms of sales 2/2 – Villa les Palmes Cannes

### Privacy Policy

#### **The reason of this notice**

In this page are described the formalities of management of the site in reference to the treatment of the personal data of the user that consults it. It deals with an informative (senses of the art. 13 of the legislative decree nr. 196/2003, code regarding the protection of personal data) to those people that interact with the web services of Villa les Palmes Cannes, accessible through the address:

<http://www.villalespalmescannes.com/>

#### **The holder of the treatment**

The holder of the treatment is Villa les Palmes Cannes ref. to art. 7 of the code in subject of protection of personal data. The subjects to which refer the personal data have the right in whatever moment to get the confirmation of the existence or less of the data, to know the content and the origin, to verify its exactness or to ask the integration, the updating or the rectification of it, to ask its cancellation, the transformation anonymously or the block of the data treated in violation of law, as well as to oppose in every case, for legitimate reasons, to their treatment. The applications in matter must turn to the holder of the treatment.

The holder of their treatment is: the Immo-vint company is the manager of Villa les Palmes

E-mail: [India.immovint@gmail.com](mailto:India.immovint@gmail.com)

#### **Data Processing Location**

Treatment related to web services of this site are made by the Villa Cannes Palmes, and are treated only by staff in charge of data processing or any other person employed on any maintenance.

No data from the web service is communicated or disseminated.

Personal data provided by users whose requests for information are only used for the required services are provided and, if necessary, to third parties (eg the shipping services).

#### **Data voluntarily furnished by the users**

The optional sending, explicit or voluntary of mail to the address indicated on this site, involves the following acquisition of the address of the sender, necessary to answer to the applications, as well as of the possible other personal data inserted in the message. Informative specification of synthesis is brought in the page of this site predisposed for the application of information.

#### **Use of the treatment**

The personal data are treated with authorized instruments for the time tightly necessary to achieve the purposes for which they have been collected. Specific safety measures are observed for preventing the loss of the data, illegitimate uses or not correct, and no authorized accesses.

#### **Rights of the person concerned**

Under Article 7 of the Code on the protection of personal data (Legislative Decree 196/2003)

Those whose personal data was provided, have the right at any time to obtain confirmation of the existence of the data, namely the content and origin, verify its accuracy or request its integration, making update or correction to request cancellation, anonymous transformation or blocking of data in violation of the Act, and the object, for legitimate reasons, their treatment.